

## **EXHIBIT 3**



# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 2/23/04

CHANGE REQUEST #: 1733

STATUS: OS

REQUEST TYPE					
Check appropriate field:					
TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	TYPE 5 (CLEC)	X	TYPE 6 (DEFECT)

### PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION

(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	CLEC Coalition (Mary Conquest, Tyra Hush, Jordana Jureidini)	TEL NO:	
EMAIL:	mconquest@itcdeltacom.com Tyra.Hush@mci.com jureidini@att.com	FAX #:	
COMPANY NAME:	CLEC Coalition (AT&T, ITC^Deltacom, and MCI)	OCN	

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	Bulk Migration process to include CLEC to CLEC and line split migrations.
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Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH	X	MEDIUM	LOW
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PRE-ORDERING	ORDERING	X	MAINTENANCE	MANUAL
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INTERFACES IMPACTED:	LENS	X	TAG / XML	X	CSOTS	EDI	X	EC-TA	TAFI
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	X	PRODUCT & SERVICES	X	DOCUMENTATION	HARDWARE
REGULATORY	INDUSTRY STANDARDS	PROCESS	X	NEW OR REVISED EDITS	X

Attachment A-1

(Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives)

Submit completed form to the BST CCP email box at: [change.control@bellsouth.com](mailto:change.control@bellsouth.com)



## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DEFECT		EXCEPTION FEATURE		OTHER	
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DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
<b>The CLEC community needs BellSouth to support line-split migrations as part of the Bulk Migration process. This would include the following scenarios</b>	
<b>1) From line splitting using ILEC switch and UNE loop and port combination (with DLEC for HF) to line splitting using UNE loop and CLEC switch (with DLEC for HF) (same CLEC voice provider)</b>	
<b>2) From line splitting using ILEC switch and UNE loop and port combination (with DLEC for HF) to line splitting using UNE loop and CLEC port (with DLEC for HF) (different CLEC voice providers)</b>	
REQTYP(s) IMPACTED:	
ACT TYP(s) IMPACTED:	
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	TCIF9 and ELMS6

#### BELLSOUTH USE ONLY:

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	02/26/04: BellSouth is reviewing.
	03/11/04: BellSouth is placing this change request in clarification. The description describes two separate processes, CLEC to CLEC migrations and line-split migrations, associated with the Bulk migration process. Lack of specificity for either process generates the clarification response.
	CLEC to CLEC Bulk migrations are covered in version 2 of the UNE-Port/Loop Combination (UNE-P) to UNE-Loop (UNE-L) Bulk Migration CLEC Information Package. Specifically what additional CLEC to CLEC functionality is being requested?
	BellSouth is unsure what the CLECs are requesting in relation to "line-split migrations" and therefore request clarification. It should be noted that, currently, there is a collaborative with the CLECs and BellSouth in conjunction

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

	<p>with the line-splitting issues. It would not be prudent or productive to entertain line splitting in this forum until a recommendation from the current collaborative is received.</p> <p>04/12/04: A meeting was held between BellSouth and the CLECs on 04/06 and 04/12. This request was discussed in the meeting. The following actions is agreed upon:</p> <ul style="list-style-type: none"><li>• CELCs to update the scope of CR1733 to include Line Split and UNE-P to UNE-L only</li><li>• CLECs to open a new request to address Line Splitting using the UNE Port to UNE-L with DLEC cross-connect.</li><li>• BellSouth to open a new request to address UNE-L to UNE-L into the bulk migration process in time for the June prioritization meeting</li></ul> <p>05/21/04 Change request description updated to reflect new information provided by CLEC. Request moved to New status</p> <p>05/24/04 BellSouth is unable to support this request. This request is out of scope for the Change Control Process. This CR is requests a migration process to an arrangement that does not exist, nor does a lawful requirement to provide this type of arrangement exists. The CLEC may pursue this request through a New Business Request (NBR).</p>
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DEFECT VALIDATION RESULTS (Type 6 Only):	
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DEFECT WORKAROUND (Type 6 Only):	
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VALIDATED DEFECT SEVERITY LEVEL:	2	3	4
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	

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# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 2/23/04

CHANGE REQUEST #: 1734

STATUS: R

REQUEST TYPE

Check appropriate field:

TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	TYPE 5 (CLEC)	<input checked="" type="checkbox"/>	TYPE 6 (DEFECT)
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PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION  
(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	CLEC Coalition (Mary Conquest, Tyra Hush, Jordana Jureidini)	TEL NO:	
EMAIL:	mconquest@itcdeltacom.com Tyra.Hush@mci.com jureidini@att.com	FAX #:	
COMPANY NAME:	CLEC Coalition (AT&T, ITC^Deltacom, and MCI)	OCN	

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	Scheduling Bulk Migrations
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Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH	<input checked="" type="checkbox"/>	MEDIUM	LOW
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PRE-ORDERING	ORDERING	<input checked="" type="checkbox"/>	MAINTENANCE	MANUAL
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INTERFACES IMPACTED:	LENS	<input checked="" type="checkbox"/>	TAG / XML	<input checked="" type="checkbox"/>	CSOTS	EDI	<input checked="" type="checkbox"/>	EC-TA	TAFI
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	<input checked="" type="checkbox"/>	PRODUCT & SERVICES	DOCUMENTATION	<input checked="" type="checkbox"/>	HARDWARE
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REGULATORY	INDUSTRY STANDARDS	PROCESS	<input checked="" type="checkbox"/>	NEW OR REVISED EDITS
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DEFECT	EXCEPTION FEATURE	OTHER
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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
<p>CLECs need the ability to schedule bulk migrations in increments of one hour during any of the hours of availability described in Section 5.2 of the 2/18/04 version of the Bulk Migration CLEC Information Package.</p> <p>The CLEC Coalition requests that CLECs be able to schedule up to 20 lines per hour. If BellSouth is willing to offer larger volume conversions, CLECs can then schedule more than 20 lines per hour.</p> <p>This capability will be available for both coordinated and non-coordinated hot cuts.</p>	
REQTYP(s) IMPACTED:	
ACT TYP(s) IMPACTED:	
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	TCIF9 and ELMS6

#### BELLSOUTH USE ONLY:

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	<p>02/26/04: Being reviewed by BellSouth.</p> <p>03/11/04: CR 1734 BellSouth is unable to support this request due to cost:</p> <p>BellSouth with version 2 of the UNE-Port/Loop Combination (UNE-P) to (UNE-L) Bulk Migration CLEC Information Package dated February 18, 2004 provides after hour and normal hour scheduling with time windows. BellSouth currently supports after hour scheduling which accommodates CLEC requests in the most efficient after hour process. Processing Batch migration requests in one-hour increments decreases scheduling efficiencies designed for high volume provisioning.</p> <p>Additionally, scheduling for Bulk Migration as referenced in this CR is not determined by the availability of the NPAC Operational Support System (OSS). The NPAC OSS supports the scheduled provisioning activity that is required to migrate an end-users service to a UNE-Loop product and port the telephone number.</p> <p>05/21/04 CLEC submitted revised description to reflect new</p>
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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

	<p>information to be reconsidered by BellSouth.</p> <p>06/01/04 - CR 1734 BellSouth is unable to support this request due to cost.</p> <p>Scheduling of end-user Bulk Migrations within a specific hour selected by the CLEC would result in increased cost to BellSouth due to the loss of efficiency for handling large volumes of planned migrations. BellSouth gains efficiency of operation using pre-planning for Bulk Migration to ensure Network resources are available to process the Bulk Migration in addition to normal work activity. Network resources are scheduled to perform Bulk migrations by due date and location rather than at specific times on the due date. Additional personnel would be required to process hourly requests throughout the workday.</p> <p>BellSouth currently offers service options to the CLECs for use when a migration must occur within a specific interval. When ordered via the individual Local Service Request (LSR) process, the CLEC may specify the "Order Coordination/Time Specific" option to ensure the cut will begin within a 30-minute window. When a Bulk Migration LSR is ordered, the CLEC may request via Special Handling from the BellSouth Project Manager, Monday – Friday a.m. or p.m. time windows for coordinated conversions and same day end user account migration. Additionally, the CLEC may request that specific accounts be migrated during periods of extended hours coverage as described in version 2 of the Bulk Migration, CLEC Information Package, section 5.2.</p>
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DEFECT VALIDATION RESULTS (Type 6 Only):	
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DEFECT WORKAROUND (Type 6 Only):	
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VALIDATED DEFECT SEVERITY LEVEL:	2	3	4
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	

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# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 2/23/04

CHANGE REQUEST #: 1735

STATUS: R

REQUEST TYPE

Check appropriate field:

TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	TYPE 5 (CLEC)	<input checked="" type="checkbox"/>	TYPE 6 (DEFECT)
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PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION  
(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	CLEC Coalition (Mary Conquest, Tyra Hush, Jordana Jureidini)	TEL NO:	
EMAIL:	mconquest@itcdeltacom.com Tyra.Hush@mci.com jureidini@att.com	FAX #:	
COMPANY NAME:	CLEC Coalition (AT&T, ITC^Deltacom, and MCI)	OCN	

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST: Bulk Migration Restoral Process

Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH	<input checked="" type="checkbox"/>	MEDIUM	LOW
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PRE-ORDERING	ORDERING	<input checked="" type="checkbox"/>	MAINTENANCE	MANUAL
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INTERFACES IMPACTED:	LENS	<input checked="" type="checkbox"/>	TAG / XML	<input checked="" type="checkbox"/>	CSOTS	<input checked="" type="checkbox"/>	EDI	<input checked="" type="checkbox"/>	EC-TA	TAFI
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	<input checked="" type="checkbox"/>	PRODUCT & SERVICES	<input checked="" type="checkbox"/>	DOCUMENTATION	<input checked="" type="checkbox"/>	HARDWARE
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REGULATORY	INDUSTRY STANDARDS	PROCESS	<input checked="" type="checkbox"/>	NEW OR REVISED EDITS
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DEFECT	EXCEPTION FEATURE	OTHER
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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
<p>If any individual cut in a batch fails, BellSouth must have a self-executing process for restoring service; this process should include electronic communication to the CLEC indicating the cause of the failure, BellSouth's plans to restore the customer, and a date indicating when this customer will be available for migration.</p> <p>For numbers that have not been ported, the customer should be restored &amp; the communication should be sent to the CLEC within one hour.</p> <p>For numbers that have been ported, the interval for electronic communication to the CLEC should not exceed one hour; the interval for restoring the customer's service should not exceed 4 hours.</p>	
REQTYP(s) IMPACTED:	
ACT TYP(s) IMPACTED:	
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	TCIF9 and ELMS6

#### BELLSOUTH USE ONLY:

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	<p>02/26/04: Being reviewed by BellSouth</p> <p>03/11/04: CR 1735 is rejected due to Technical Feasibility:</p> <p>BellSouth interprets this request to include the following four distinct components:</p> <ol style="list-style-type: none"><li>1. BellSouth must have a self-executing process for restoring service in the event an individual cut in a batch fails.</li><li>2. BellSouth should include an electronic communication to the CLEC for item 1 indicating the cause of the failure, restoral plans and a migration date.</li><li>3. For numbers that have NOT been ported, restorals and communication should be within one hour.</li><li>4. For ported numbers, the communication interval to the CLEC should be one hour and restoral four hours.</li></ol> <p>In response to component one, before performing a migration of any individual account, BellSouth will verify that the CLEC and BellSouth dial tone is present prior to the cut. At any point during the process, if BellSouth recognizes a</p>
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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

	<p>problem that would impact the end user, the conversion activity will be halted to protect the end user service. BellSouth will attempt to resolve the conflict prior to the conversion. If for any reason resolution is not made on the due date a jeopardy condition is declared and a new due date is required. However, since the conversion has been halted, there is no service interruption to the end user. When all conditions are correct to perform the conversion the cut will be made on the due date. The CLEC will be notified of the cut, test the loop and port the customer telephone number. BellSouth does not have the technical capability to perform CLEC activities including the number port. Therefore, if a CLEC experiences a problem when testing or porting, the CLEC would have to execute the restoral request to BellSouth. Therefore component one is rejected due to technical feasibility.</p> <p>In response to component 2, as stated above, after a conversion has been completed, it is the CLEC's responsibility to alert BellSouth if a restoral to the previous state is necessary. These processes are outlined in the Batch restoral process. As stated in component one it is not technically feasible for BellSouth to perform CLEC activities in these instances.</p> <p>Components 3 and 4 are covered in the current BellSouth Throwback Process. The restoral time frames are dependant with the type of coordination requested. Version 2 of the CLEC Information Package for Bulk Migration, BellSouth's Pre and Post Order Completion Restoral Process (or Throwback Process) is described in detail for the CLEC's use. When the CLEC has determined the need for restoring an end user to their pre-cut state, the Restoral (Throwback) process may be utilized.</p> <p>04/12/04: A meeting was held between BellSouth and the CLECs on 04/06 and 04/12. This request was discussed in the meeting. This request will remain in rejected status. The CLECs will submit a new request to address a more clarified version of their wishes.</p>
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DEFECT VALIDATION RESULTS (Type 6 Only):	
DEFECT WORKAROUND (Type 6 Only):	

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

VALIDATED DEFECT SEVERITY LEVEL:	2		3		4	
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	

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# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 2/23/04

CHANGE REQUEST #: 1736

STATUS: PC

REQUEST TYPE						
Check appropriate field:						
TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	TYPE 5 (CLEC)	<input checked="" type="checkbox"/>	TYPE 6 (DEFECT)	

### PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION

(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	CLEC Coalition (Mary Conquest, Tyra Hush, Jordana Jureidini)	TEL NO:	
EMAIL:	mconquest@itcdeltacom.com Tyra.Hush@mci.com jureidini@att.com	FAX #:	
COMPANY NAME:	CLEC Coalition (AT&T, ITC^Deltacom, and MCI)	OCN	

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	Bulk Migration CSOTS upgrade
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Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH	<input checked="" type="checkbox"/>	MEDIUM	LOW	
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PRE-ORDERING	ORDERING	<input checked="" type="checkbox"/>	MAINTENANCE	MANUAL	
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INTERFACES IMPACTED:	LENS	TAG / XML	CSOTS	<input checked="" type="checkbox"/>	EDI	EC-TA	TAFI	
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	<input checked="" type="checkbox"/>	PRODUCT & SERVICES	<input checked="" type="checkbox"/>	DOCUMENTATION	<input checked="" type="checkbox"/>	HARDWARE	
REGULATORY		INDUSTRY STANDARDS		PROCESS	<input checked="" type="checkbox"/>	NEW OR REVISED EDITS	
DEFECT		EXCEPTION FEATURE		OTHER			

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
<p>In order to support bulk migrations, CLECs need CSOTS (or some other system) to provide electronic communication between ILEC and CLEC and real-time order status on a line-level:</p> <ul style="list-style-type: none"><li>• CLEC to notify ILEC of batch, including requested due date obtained from scheduler, central office, CO and # of lines to be migrated.</li><li>• ILEC to confirm due date and provide batch ID within 1 day of receipt.</li><li>• ILEC will provide dial tone and ANI results. To facilitate CLEC tracking, these results will be provided in the order that the service orders will be worked.</li><li>• ILEC will provide jeopardies, e.g. facilities</li><li>• CLEC will indicate readiness for actual migration to occur 24 hours before due date and time (or no exception message is default concurrence).</li><li>• Frame technicians will input completion information as each cut is complete.</li><li>• CLEC will provide loop acceptance to ILEC</li></ul>	
REQTYP(s) IMPACTED:	
ACT TYP(s) IMPACTED:	
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	TCIF9 and ELMS6

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**BELLSOUTH USE ONLY:**

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	02/26/04: Being reviewed by BellSouth
	03/11/04- BellSouth has reviewed this CR and determined that it is technically not feasible to support this request in CSOTS. BellSouth is willing to consider other alternatives; however we are placing this CR in clarification, requesting a conference call with the originators to ensure unequivocal understanding of this request.
	04/12/04: A meeting was held between BellSouth and the CLECs on 04/06 and 04/12. This request was discussed in the meeting. The CLECs will submit their specific request delineated at the non-coordinated and coordinated level to BellSouth in a document and BellSouth will open a new CR.

DEFECT VALIDATION RESULTS (Type 6 Only):	
DEFECT WORKAROUND (Type 6 Only):	

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

VALIDATED DEFECT SEVERITY LEVEL:	2		3		4	
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	

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# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 2/23/04

CHANGE REQUEST #: 1737

STATUS: RC

REQUEST TYPE

Check appropriate field:

TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	TYPE 5 (CLEC)	<input checked="" type="checkbox"/>	TYPE 6 (DEFECT)
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PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION  
(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	CLEC Coalition (Mary Conquest, Tyra Hush, Jordana Jureidini)	TEL NO:	
EMAIL:	mconquest@itcdeltacom.com Tyra.Hush@mci.com jureidini@att.com	FAX #:	
COMPANY NAME:	CLEC Coalition (AT&T, ITC^Deltacom, and MCI)	OCN	

SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	BellSouth to support Bulk Provisioning outside of the Bulk Ordering Process.
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Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH	<input checked="" type="checkbox"/>	MEDIUM	LOW
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PRE-ORDERING	ORDERING	<input checked="" type="checkbox"/>	MAINTENANCE	MANUAL
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INTERFACES IMPACTED:	LENS	<input checked="" type="checkbox"/>	TAG / XML	<input checked="" type="checkbox"/>	CSOTS	EDI	<input checked="" type="checkbox"/>	EC-TA	TAFI
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	<input checked="" type="checkbox"/>	PRODUCT & SERVICES	<input checked="" type="checkbox"/>	DOCUMENTATION	<input checked="" type="checkbox"/>	HARDWARE	
REGULATORY		INDUSTRY STANDARDS		PROCESS	<input checked="" type="checkbox"/>	NEW OR REVISED EDITS	<input checked="" type="checkbox"/>

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DEFECT		EXCEPTION FEATURE		OTHER	
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DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
BellSouth currently associates Bulk Requests with the Bulk Ordering process. CLECs would like the ability to place Bulk Provisioning Requests via an individual LSR process. The BOPI (Bulk Order Package Indicator) field could be used to indicate which LSRs are included in each bulk request. This would allow CLECs the flexibility of sending one bulk LSR or individual LSRs.	
REQTYP(s) IMPACTED:	
ACT TYP(s) IMPACTED:	
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	ELMS6

#### BELLSOUTH USE ONLY:

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	<p>02/26/04: Being reviewed by BellSouth</p> <p>03/11/04: CR 1737 is clarified to request specific details and expectations concerning this request.</p> <p>We believe this request is to provide the CLEC with the option of submitting either a single Bulk LSR or multiple account level LSRs after the Project Notification Form has been returned to the CLEC from the CCPM (BellSouth Customer Care Project Manager) and the Network SPOC.</p> <p>The BellSouth Bulk Migration process was developed to comply with the request from the CLEC community for a single Bulk LSR that would eliminate the need for the CLEC to provide mass quantities of individual LSRs. BellSouth responded by developing the Bulk LSR and system enhancements required to support the Bulk Migration process.</p> <p>Operating systems that support an individual LSR, even one submitted with a BOPI, will not apply the same requirement criteria applied to the single Bulk LSR. These single Bulk LSR system checks ensure CLEC compliance with those rules that will allow BellSouth to provision mass quantities of orders from multiple CLECs.</p> <p>04/13/04 BellSouth is able to support this request. Change request discussed at Bulk Migration Meetings held on 04/06/04 and 04/12/04. Current bulk migration business rules will still apply.</p>
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#### Attachment A-1

*(Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives)*

Submit completed form to the BST CCP email box at: [change.control@bellsouth.com](mailto:change.control@bellsouth.com)





## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

	<p>05/25/04 Request placed in AH status and will be eligible for the June CCP prioritization.</p> <p>06/16/04 CLEC interfaces impacted reviewed for prioritization meeting on 06/23/04</p> <p>06/23/04 CCP/CLEC Change Review Monthly Status/Prioritization Meeting held today. CR 1737 ranked #3 out of 10. (BellSouth to investigate if CR1896, CR1907 &amp; CR1737 should be Type 2 Regulatory requests)</p> <p>07/29/04 BellSouth Proposed Release Package distributed to CLECs. (25 Business Day Deliverable) <b>CR status changed to "RC"</b></p> <p>08/05/04 Per Bulk Migration Conference Call discussion, all three CRs will remain Type 4 and 5s.</p>
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DEFECT VALIDATION RESULTS (Type 6 Only):	
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DEFECT WORKAROUND (Type 6 Only):	
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VALIDATED DEFECT SEVERITY LEVEL:	2		3		4	
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	

Attachment A-1

(Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives)

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# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 2/23/04

CHANGE REQUEST #: 1738

STATUS: R

REQUEST TYPE  
Check appropriate field:

TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	TYPE 5 (CLEC)	<input checked="" type="checkbox"/>	TYPE 6 (DEFECT)
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### PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION

(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	CLEC Coalition (Mary Conquest, Jordana Jureidini)	TEL NO:	
EMAIL:	mconquest@itcdeltacom.com jureidini@att.com	FAX #:	
COMPANY NAME:	CLEC Coalition (AT&T, ITC^Deltacom)	OCN	

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	BellSouth to test Bulk Migration process prior to CLEC implementation.
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Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH	<input checked="" type="checkbox"/>	MEDIUM	LOW
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PRE-ORDERING	<input checked="" type="checkbox"/>	ORDERING	<input checked="" type="checkbox"/>	MAINTENANCE	MANUAL
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INTERFACES IMPACTED:	LENS	<input checked="" type="checkbox"/>	TAG / XML	<input checked="" type="checkbox"/>	CSOTS	EDI	<input checked="" type="checkbox"/>	EC-TA	<input checked="" type="checkbox"/>	TAFI
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	<input checked="" type="checkbox"/>	PRODUCT & SERVICES	<input checked="" type="checkbox"/>	DOCUMENTATION	<input checked="" type="checkbox"/>	HARDWARE
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REGULATORY	INDUSTRY STANDARDS	PROCESS	<input checked="" type="checkbox"/>	NEW OR REVISED EDITS
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DEFECT	EXCEPTION FEATURE	OTHER
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### Attachment A-1

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
<p>Once the BellSouth bulk provisioning process is developed, CLECs expect BellSouth to fully test the process prior to CLECs implementing it, including daily high volumes for a minimum two-week period. This would verify that risk to CLEC end-users has been completely minimized. Success will be measured using revised performance measures established by Florida Public Service Commission in the TRO docket.</p> <p>This testing should include, but would not be limited to, functionality testing with BellSouth-owned lines/customers and load testing to ensure appropriate volumes could be provisioned through the process. The end-to-end process should be tested, from pre-ordering, through receipt of billing completion notice and % troubles within 7 days of cut. This would include, in addition to FPSC measured areas, to the % adherence to provisioning process steps such as pre-due date dial tone and ANI testing.</p> <p>Additionally, negative impacts associated with the following should be resolved, prior to this process being utilized by the CLEC community:</p> <ul style="list-style-type: none"><li>○ E-911 unlocks</li><li>○ Number porting</li><li>○ Availability of repair testing capabilities</li><li>○ Repair databases</li><li>○ Billing migrations from CRIS to CABS</li><li>○ Provisioning systems</li><li>○ Directory Listings and Directory Assistance</li></ul>	
REQTYP(s) IMPACTED:	
ACT TYP(s) IMPACTED:	
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	

#### BELLSOUTH USE ONLY:

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	02/26/04: Being reviewed by BellSouth
	03/11/04: CR 1738 is rejected due to Cost.
	The Mechanized UNE-P to UNE-L Bulk Migration availability and CLEC Information package was introduced to the Competitive Local Exchange Carrier ("CLEC") community on March 26, 2003 coincident with Release 12.0. As with all releases, BellSouth will perform internal testing and utilize the CLEC Application Verification Environment (CAVE) process to provide the CLECs with test bed access before the scheduled release date.
	Third party testing of the Bulk Migration process completed

#### Attachment A-1

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

	<p>in December of 2003.</p> <p>BellSouth engaged PricewaterhouseCoopers (PwC) to provide an attestation on the effectiveness of BellSouth's batch process. The conclusion of that test confirmed that BellSouth provides a proven, seamless, high quality individual hot cut process to handle the UNE-L volumes that would likely result if BellSouth were to obtain full relief from unbundled circuit switching; and that BellSouth provides a batch hot cut process that offers additional ordering and provisioning efficiencies to enhance the same proven, seamless, quality migrations that are currently associated with individual hot cuts. This process will sufficiently support the batch conversion of an CLEC's embedded UNE-P customer base to UNE-L services.</p> <p>Retesting the Bulk Migration process as per this request would be redundant. BellSouth should not be required to incur the expense that would be needed to retest a process that has already been proven effective.</p>
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DEFECT VALIDATION RESULTS (Type 6 Only):	
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DEFECT WORKAROUND (Type 6 Only):	
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VALIDATED DEFECT SEVERITY LEVEL:	2		3		4	
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	

Attachment A-1

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# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 2/23/04

CHANGE REQUEST #: 1739

STATUS: R

REQUEST TYPE

Check appropriate field:

TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	TYPE 5 (CLEC)	<input checked="" type="checkbox"/>	TYPE 6 (DEFECT)
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PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION  
(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	CLEC Coalition (Mary Conquest, Tyra Hush, Jordana Jureidini)	TEL NO:	
EMAIL:	mconquest@itcdeltacom.com Tyra.Hush@mci.com jureidini@att.com	FAX #:	
COMPANY NAME:	CLEC Coalition (AT&T, ITC^Deltacom, and MCI)	OCN	

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	Increased flow-through for Bulk Migrations
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Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH	<input checked="" type="checkbox"/>	MEDIUM	LOW
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PRE-ORDERING	ORDERING	<input checked="" type="checkbox"/>	MAINTENANCE	MANUAL
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INTERFACES IMPACTED:	LENS	<input checked="" type="checkbox"/>	TAG / XML	<input checked="" type="checkbox"/>	CSOTS	EDI	<input checked="" type="checkbox"/>	EC-TA	TAFI
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	<input checked="" type="checkbox"/>	PRODUCT & SERVICES	DOCUMENTATION	HARDWARE
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REGULATORY	INDUSTRY STANDARDS	PROCESS	<input checked="" type="checkbox"/>	NEW OR REVISED EDITS
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DEFECT	EXCEPTION FEATURE	OTHER	<input checked="" type="checkbox"/> - Flow-through
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Attachment A-1

(Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives)

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
<p>In order to better handle the volumes potentially associated with Bulk Migrations, BellSouth to reduce designed fallout, BellSouth caused fallout, and BellSouth system errors, increasing mechanization and flow-through for non-complex UNE loop with LNP orders. This should improve the flow-through of individual service orders, including those created via bulk migration order.</p> <p>Designed fallout and BellSouth error percentages should be reduced, at a minimum, to the levels currently experienced for UNE-P Orders. For example, in the March 04 flow-through report, UNE-P migrations experienced an achieved flow-through rate of 87.98% and UNE with LNP experienced a flow-through rate of 58.11%. In this example, we would expect UNE with LNP to attain an achieved flow-through rate near 88%.</p>	
REQTYP(s) IMPACTED:	
ACT TYP(s) IMPACTED:	
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	TCIF9 ELMS6

#### BELLSOUTH USE ONLY:

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	<p>02/26/04: Being reviewed by BellSouth</p> <p>03/01/04: BellSouth is placing this CR in clarification. We are requesting an explanation of what is meant by "eliminate designed fallout" BellSouth's UNE to UNE Bulk Migration process does not have designed fallout</p> <p>03/01/04: Received this question from , ITC^Deltacom. Are you saying there is no line limits? I recall one of our orders with 2,000 lines locked the systems down?</p> <p>03/09/04: Answered , ITC^Deltacom's question: Currently with UNEP to UNEL Bulk Migrations, the line limit is a minimum of 2 and up to 99 EATNs (each EATN can house up to 25 TNs).</p> <p>04/12/04: A meeting was held between BellSouth and the CLECs on 04/06 and 04/12. This request was discussed in the meeting. BellSouth agreed to investigate what types of UNE-L orders flow through.</p> <p>05/21/04 Change request description updated to reflect new information provided by CLEC. Request moved to New status</p>
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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

	<p>06/01/04: BellSouth is unable to support this due to Cost/Technical Infeasibility.</p> <p>The following criteria was taken into consideration when making this decision:</p> <ul style="list-style-type: none"><li>• Due to the complex differences in UNE Loop with LNP and UNE-P ordering requirements and processing flows, it is not technically feasible to dictate the same error percentage for fallout for two separate entities.</li><li>• Due to the nature of some of the categories of designed fallout, it is both cost prohibitive and technically infeasible to eliminate all designed fallout.</li><li>• Analysis of designed fallout reflects large portions of fallout by design is related to Pending Service Order activity initiated by CLECs. Thus, this fallout is totally within the control of the CLECs.</li><li>• BellSouth's flow through results are excellent. Flow-Through for April 2004 is as follows:<ul style="list-style-type: none"><li>- LNP – 96.58%</li><li>- Residence – 98.62%</li><li>- Business – 90.64%</li><li>- UNE – 95.80<ul style="list-style-type: none"><li>▪ UNE L – 88.30%</li><li>▪ UNE P – 95.93%</li></ul></li></ul></li></ul> <p>BellSouth will continue to assess opportunities for improvement of overall LNP flow-through.</p>
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DEFECT VALIDATION RESULTS (Type 6 Only):	
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DEFECT WORKAROUND (Type 6 Only):	
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VALIDATED DEFECT SEVERITY LEVEL:	2	3	4
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CLARIFICATION SENT:	
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Attachment A-1

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	

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**Attachment A-1**

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# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 02/26/04

CHANGE REQUEST #: CR1740

STATUS: I

REQUEST TYPE					
Check appropriate field:					
TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	TYPE 5 (CLEC)	TYPE 6 (DEFECT)	X

### PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION

(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	Jordana Jureidini	TEL NO:	409-833-5328
EMAIL:	jureidini@att.com	FAX #:	281-664-3799
COMPANY NAME:	AT&T	OCN	7421

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	Documentation Defect – 15.0 Coding Matrices for the LSR form
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Check appropriate field:	ASSESSMENT OF IMPACT:	HIGH	MEDIUM	LOW
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PRE-ORDERING	ORDERING	X	MAINTENANCE	MANUAL
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INTERFACES IMPACTED:	LENS	TAG / XML	CSOTS	EDI	EC-TA	TAFI
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TYPE OF CHANGE:

Check appropriate field(s):	SOFTWARE	PRODUCT & SERVICES	DOCUMENTATION	X	HARDWARE
REGULATORY	INDUSTRY STANDARDS	PROCESS	NEW OR REVISED EDITS		
DEFECT	X	EXCEPTION FEATURE	OTHER		

Attachment A-1

(Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives)

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DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
<p>Please clarify the following information in the 15.0 Coding Matrices:</p> <ol style="list-style-type: none"> <li>1) The Coding Matrix shows that CHC is optional for UCL-ND and UCL Designed; however, the Conditional Usage notes state "This field is required when the REQTYP is A or B, and the information populated in the NC field begins with TY or TX, and the DFDT field is populated, otherwise prohibited". (BellSouth accepts this item as a document defect and will modify the data dictionary to reflect corrected notes and R/C/O tables if applicable)</li> <li>2) CIC is defined as conditional for REQ JB; however, there are no defining conditions. (BellSouth accepts this item as a document defect and will change the R/C/O table for REQTYP JB to optional)</li> <li>3) The Coding Matrix for DSGCON implies that DRC can be populated on ACT C for designed analog loops; however, the Coding matrix for DRC does not support this assertion. (BellSouth Accepts this item as a document defect)</li> <li>4) Note 4 in the conditional usage notes provides RESID requirements for REQTYP BB orders, yet REQTYP BB is not included in the coding matrices. (BellSouth accepts this item as a defect)</li> <li>5) RESID for REQTYP AB-ADSL, HDSL, and Designed UCL is defined in the Coding Matrix as required; however, Note 3 advises under what conditions this field is required vs. non-edited (making it conditional). (BellSouth accepts this item as a defect)</li> <li>6) For MI, Conditional Usage Note 2 states that it is Prohibited when the ACT is W; this is not reflected in the coding matrix. BellSouth is rejecting this item as a defect. We have a defect to correct coding matrix legend (CR 1732). The coding matrices are subsets of R/C/O tables, which reflect R/C/O all others is either prohibited, or not applicable (which means they would not be indicated in the R/C/O tables, therefore by default would not be indicated in coding matrices).</li> <li>7) The MEU field is shown as conditional in the Coding Matrix (for REQTYP BB) yet conditional note 5 states "Prohibited for REQTYP B or C". (BellSouth is rejecting this item, CR 1645 is caring for this)</li> <li>8) The NNSP field is shown as optional in the Coding Matrix for REQ C; however, there are conditional usage notes associated with REQ C. (BellSouth is accepting this item as a document defect and will change field to C in R/C/O).</li> <li>9) Rule 3 for BAN1 appears to conflict with Valid Entry Note 1 for BI1. (BellSouth accepts this item as a defect and will make correction to VE note for BI1 field)</li> <li>10) Rule 2 for BAN2 appears to conflict with Valid Entry Note 1 for BI2. BellSouth accepts this item as a defect and will make correction to VE note for BI2 field)</li> <li>11) The conditional usage notes for DSGCON-CITY, DSGCON - FAX NO., DSGCON - FLOOR, DSGCON - ROOM, DSGCON - STATE, DSGCON - STREET, DSGCON - TEL NO., and DSGCON - ZIP CODE do not match. Although all agree that the DSGCON is what triggers the condition, some are "optional", others "required, otherwise optional" and the rest are "required, otherwise prohibited". (BellSouth will modify the DSGCON-FAX NO. field, however further clarification from AT&amp;T is needed on the remaining fields per conference call on 03-02-04)</li> </ol>	
REQTYP(s) IMPACTED:	
ACT TYP(s) IMPACTED:	
PON EXAMPLES:	
ERROR MESSAGE:	

**Attachment A-1**

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## CHANGE MANAGEMENT

CCP CHANGE REQUEST FORM (RF-1870)

ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	
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**BELLSOUTH USE ONLY:**

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	
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DEFECT VALIDATION RESULTS (Type 6 Only):	<b>03/02/04 – BellSouth has identified several issues in this CR as documentation defects. The correction of these defects will occur in Release 15.0a on 03/15/04. 03/30/04 – Implemented on 03/15/04.</b>
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DEFECT WORKAROUND (Type 6 Only):	
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VALIDATED DEFECT SEVERITY LEVEL:	2		3		4	
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	<b>03/15/04</b>
ACTUAL IMPLEMENTATION DATE:	<b>03/15/04</b>

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# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 5/19/04

CHANGE REQUEST #: 1892

STATUS: OS

REQUEST TYPE

Check appropriate field:

TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	TYPE 5 (CLEC)	<input checked="" type="checkbox"/>	TYPE 6 (DEFECT)
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### PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION

(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	CLEC Coalition (Mary Conquest, Tyra Hush, Jordana Jureidini)	TEL NO:	
EMAIL:	mconquest@itcdeltacom.com Tyra.Hush@mci.com jureidini@att.com	FAX #:	
COMPANY NAME:	CLEC Coalition (AT&T, ITC^Deltacom, and MCI)	OCN	

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST: BellSouth to perform ANI checks for Bulk Migrations

Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH	<input checked="" type="checkbox"/>	MEDIUM	LOW
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PRE-ORDERING	ORDERING	<input checked="" type="checkbox"/>	MAINTENANCE	MANUAL
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INTERFACES IMPACTED:	LENS	<input checked="" type="checkbox"/>	TAG / XML	<input checked="" type="checkbox"/>	CSOTS	EDI	<input checked="" type="checkbox"/>	EC-TA	TAFI
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	<input checked="" type="checkbox"/>	PRODUCT & SERVICES	DOCUMENTATION	<input checked="" type="checkbox"/>	HARDWARE
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REGULATORY	INDUSTRY STANDARDS	PROCESS	<input checked="" type="checkbox"/>	NEW OR REVISED EDITS
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DEFECT	EXCEPTION FEATURE	OTHER
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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
<p>The CLEC Coalition requests that BellSouth perform ANI (Automatic Number Identification) checks for verification of correct telephone number from the BellSouth and CLEC switch using a capability referred to as Automatic Number Announcement "ANAC".</p> <p>These results should be reported to the CLEC for both coordinated and non-coordinated hot cut orders.</p>	
REQTYP(s) IMPACTED:	
ACT TYP(s) IMPACTED:	
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	

#### BELLSOUTH USE ONLY:

<b>BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):</b>	<p>0524/04: Being reviewed by BellSouth</p> <p>06/08/04: The above request is out of scope for change control but would fall into a New Business Request (NBR). The cost for this additional testing should be negotiated at a commercial rate as the DSL Sync Testing was done for Line Sharing. This test only confirms that the CLEC performed their responsibilities correctly.</p> <p>The present Central Office Field Work Group (COFWG) procedures require that the BellSouth circuit be ANAC'd prior to the hot cut for both coordinated and non-coordinated hot cuts. These procedures also require the COFWG to ANAC the CLEC switch for coordinated hot cuts and then report that telephone number to the CWINS technician. This test is part of the cost for coordinated hot cuts but not for non-coordinated.</p> <p>Presently the BellSouth Technician does not know if this is the correct telephone number or not in the CLEC switch. Network Operations will not assume that the BellSouth telephone number is the one that the CLEC will use. The service request does not supply the CLEC telephone number;</p>
--	--

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

	this would need to be developed for the verification process to take place.
--	---

DEFECT VALIDATION RESULTS (Type 6 Only):	
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DEFECT WORKAROUND (Type 6 Only):	
-------------------------------------	--

VALIDATED DEFECT SEVERITY LEVEL:	2		3		4	
----------------------------------	---	--	---	--	---	--

CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	

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#### Attachment A-1

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# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 5/19/04

CHANGE REQUEST #: 1894

STATUS: OS

REQUEST TYPE

Check appropriate field:

TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	TYPE 5 (CLEC)	<input checked="" type="checkbox"/>	TYPE 6 (DEFECT)
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PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION  
(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	CLEC Coalition (Mary Conquest, Tyra Hush, Jordana Jureidini, Colette Davis)	TEL NO:	
EMAIL:	mconquest@itcdeltacom.com Tyra.Hush@mci.com jureidini@att.com codavis@covad.com	FAX #:	
COMPANY NAME:	CLEC Coalition (AT&T, ITC^Deltacom, and MCI, Covad)	OCN	

SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	Bulk Migration process to include line share migrations.
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Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH	<input checked="" type="checkbox"/>	MEDIUM	LOW
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PRE-ORDERING	ORDERING	<input checked="" type="checkbox"/>	MAINTENANCE	MANUAL
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INTERFACES IMPACTED:	LENS	<input checked="" type="checkbox"/>	TAG / XML	<input checked="" type="checkbox"/>	CSOTS	EDI	<input checked="" type="checkbox"/>	EC-TA	TAFI
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	<input checked="" type="checkbox"/>	PRODUCT & SERVICES	<input checked="" type="checkbox"/>	DOCUMENTATION	HARDWARE		
REGULATORY		INDUSTRY STANDARDS		PROCESS	<input checked="" type="checkbox"/>	NEW OR REVISED EDITS	<input checked="" type="checkbox"/>
DEFECT		EXCEPTION FEATURE		OTHER			

Attachment A-1

(Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives)

Submit completed form to the BST CCP email box at: [change.control@bellsouth.com](mailto:change.control@bellsouth.com)



## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
The CLEC community needs BellSouth to support line-share migrations as part of the Bulk Migration process. This would include Line-sharing to UNE loop and CLEC port with same DLEC for HF. This would be BellSouth retail voice and DLEC data to UNE loop and CLEC port with same DLEC data.	
REQTYP(s) IMPACTED:	
ACT TYP(s) IMPACTED:	
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	TCIF9 and ELMS6

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**BELLSOUTH USE ONLY:**

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	05/24/04: Being reviewed by BellSouth
	06/08/04: BellSouth is unable to support this request. This request is out of scope for the Change Control Process. This CR is requests a migration process to an arrangement that does not exist. The CLEC may pursue this request through a New Business Request (NBR).

DEFECT VALIDATION RESULTS (Type 6 Only):	
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DEFECT WORKAROUND (Type 6 Only):	
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VALIDATED DEFECT SEVERITY LEVEL:	2		3		4	
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	

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Attachment A-1

(Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives)

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# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 5/25/04

CHANGE REQUEST #: CR1907

STATUS: AH

REQUEST TYPE

Check appropriate field:

TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	<input checked="" type="checkbox"/>	TYPE 5 (CLEC)	TYPE 6 (DEFECT)
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PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION  
(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	Cherie Bolden/Chris Allen	TEL NO:	404 927-5240
EMAIL:	Change.control@bellsouth.com	FAX #:	
COMPANY NAME:	BellSouth	OCN	

SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST: Electronic Ordering of CLEC to CLEC Conversions for REQ TYP A

Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH	MEDIUM	<input checked="" type="checkbox"/>	LOW
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PRE-ORDERING	ORDERING	<input checked="" type="checkbox"/>	MAINTENANCE	MANUAL
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INTERFACES IMPACTED:	LENS	<input checked="" type="checkbox"/>	TAG / XML	<input checked="" type="checkbox"/>	CSOTS	EDI	<input checked="" type="checkbox"/>	EC-TA	TAFI
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	<input checked="" type="checkbox"/>	PRODUCT & SERVICES	DOCUMENTATION	HARDWARE
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REGULATORY	INDUSTRY STANDARDS	PROCESS	NEW OR REVISED EDITS
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DEFECT	EXCEPTION FEATURE	OTHER
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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
<p>This feature will allow Loop to Loop conversions, also called the CLEC to CLEC Conversions to be submitted electronically, which is manual ordering only process today. The following Loop Types will be applicable to this process:</p> <p>Analog Voice Designed Analog Voice Non-Designed Digital Data Designed DS0 Digital Designed Basic Rate ISDN Non-Channelized DS1 Local Loop Unbundled Copper Loop – Designed Unbundled Copper Loop – Non-Designed Universal Digital Channel Unbundled ADSL Loop Unbundled HDSL Loop</p>	
REQTYP(s) IMPACTED:	A
ACT TYP(s) IMPACTED:	W
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	

#### BELLSOUTH USE ONLY:

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	<p>05/26/04 BellSouth can support this request. Request moved to "AH" status.</p> <p>06/23/04 CCP/CLEC Change Review Monthly Status/Prioritization Meeting held today. CR 1907 ranked #9 out of 10. (BellSouth to investigate if CR1896, CR1907 &amp; CR1737 should be Type 2 Regulatory requests)</p> <p>07/29/04 BellSouth Proposed Release Package distributed to CLECs. (25_Business Day Deliverable) <i>Release Scheduling is dependent on the outcome from the Bulk Migration meeting with the CLECs on 8/5/04.</i></p> <p>08/05/04 Per Bulk Migration Conference Call discussion, all three CRs will remain Type 4 and 5s.</p>
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DEFECT VALIDATION RESULTS (Type 6 Only):	
DEFECT WORKAROUND (Type 6 Only):	



# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

VALIDATED DEFECT SEVERITY LEVEL:	2		3		4	
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	



# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 06-22-04

CHANGE REQUEST #: 1927

STATUS: RC

REQUEST TYPE									
Check appropriate field:									
TYPE 2 (REGULATORY)		TYPE 3 (INDUSTRY)		TYPE 4 (BST)	X	TYPE 5 (CLEC)		TYPE 6 (DEFECT)	

### PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION

(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	Cherie Bolden/Rodney Strawter/Velma Stephens	TEL NO:	
EMAIL:	Change.control@bellsouth.com	FAX #:	
COMPANY NAME:	BellSouth	OCN	

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	REQTYPs A and B manual BULK to 2W Voice grade EELs UNE Loop ordering process
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Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH		MEDIUM		LOW	
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PRE-ORDERING		ORDERING		MAINTENANCE		MANUAL	X
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INTERFACES IMPACTED:	LENS		TAG / XML		CSOTS		EDI		EC-TA		TAFI	
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE		PRODUCT & SERVICES		DOCUMENTATION		HARDWARE	
REGULATORY		INDUSTRY STANDARDS		PROCESS	X	NEW OR REVISED EDITS	
DEFECT		EXCEPTION FEATURE		OTHER			



## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
<p>Implement manual BULK process to order EELS for REQ TYPs A and B. The services that may migrate to a 2-wire Voice grade EELs UNE Loop are Non-Complex RES/BUS UNE-P, Non Complex RES/BUS Resale or 2 Wire Voice grade Loops. There will be a BellSouth customized form created with LSR fields and a Project Notification form that must be filled out and sent to the BellSouth Project Manager, to begin this process.</p> <ul style="list-style-type: none"><li>• An LSR should not be submitted electronically or manually for this process. Use the BellSouth customized form and project manager form instead</li><li>• The SPEC field must be populated with UNCVX</li><li>• For this manual BULK –EELs process, a CFA is Required for each EELs UNE Loop</li><li>• A Minimum of 2 and up to 99 EATNs may accompany a BULK request.</li><li>• Business Rules can be found in the LOH under REQ TYPs A and B</li><li>• CLEC Information package will be created for this process</li></ul>	
REQ TYP(s) IMPACTED:	Firm Order REQ TYP A and B
ACT TYP(s) IMPACTED:	V
PON EXAMPLES:	NONE
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	

#### BELLSOUTH USE ONLY:

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	06/22/04 BellSouth accepts this request. Request placed in AH status 07/08/04 BellSouth updated this request to include REQ TYP A. 06/23/04 CCP/CLEC Change Review Monthly Status/Prioritization Meeting held today. CR 1927 ranked #4 out of 4 in <i>Manual/Documentation Category</i> . <b>CR status changed to "RC"</b>
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DEFECT VALIDATION RESULTS (Type 6 Only):	
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DEFECT WORKAROUND (Type 6 Only):	
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VALIDATED DEFECT SEVERITY LEVEL:	2	3	4
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CLARIFICATION SENT:	
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# **CHANGE MANAGEMENT**

## **CCP CHANGE REQUEST FORM (RF-1870)**

TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	



# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 8/18/2004

CHANGE REQUEST #: CR2018

STATUS: OS

REQUEST TYPE									
Check appropriate field:									
TYPE 2 (REGULATORY)		TYPE 3 (INDUSTRY)		TYPE 4 (BST)		TYPE 5 (CLEC)	X	TYPE 6 (DEFECT)	

### PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION

(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	John Boshier	TEL NO:	703-376-2960
EMAIL:	jboshier@covad.com	FAX #:	703-668-0603
COMPANY NAME:	Covad Communications	OCN	7871

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	Automated Single LSR Process for migration of Line Sharing Services to Line Splitting services.
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Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH		MEDIUM		LOW	
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PRE-ORDERING		ORDERING	X	MAINTENANCE		MANUAL	
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INTERFACES IMPACTED:	LENS	X	TAG / XML		CSOTS		EDI	X	EC-TA		TAFI	
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	X	PRODUCT & SERVICES	X	DOCUMENTATION		HARDWARE	
REGULATORY		INDUSTRY STANDARDS		PROCESS	X	NEW OR REVISED EDITS	
DEFECT		EXCEPTION FEATURE		OTHER			

Attachment A-1  
BellSouth Change Management

Rev: 01/26/04  
Ver 4.0

(Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives)

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
The purpose of this initiative is to allow CLECs to migrate existing line sharing service arrangements (BST retail voice combined with BST or CLEC data) to a line splitting service arrangement (UNE-P voice combined with data). The migration process should enable new voice provider to change the voice provider only or both the voice and data provider simultaneously. Both CLEC provided splitter and BellSouth provided splitter arrangements are included in this request.	
REQTYP(s) IMPACTED:	A,M
ACT TYP(s) IMPACTED:	N,V,W
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	

#### BELLSOUTH USE ONLY:

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	08/21/04 Conference call held between CLEC and BST to clarify intent of the request. 08/23/04 Being reviewed by BellSouth 09/07/04 BellSouth is unable to support this request as written. Act of N and V would constitute new product development, which is outside the scope of the Change Control Process. You may pursue this portion of the request using the NBR (New Business Request) process. Please contact your account team to initiate this process. However BellSouth can support a single LSR process for ACT = W. Please advise how you would like to proceed.
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DEFECT VALIDATION RESULTS (Type 6 Only):	
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DEFECT WORKAROUND (Type 6 Only):	
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VALIDATED DEFECT SEVERITY LEVEL:	2		3		4	
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	





# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 8/18/2004

CHANGE REQUEST #: CR2019

STATUS: OS

REQUEST TYPE					
Check appropriate field:					
TYPE 2 (REGULATORY)	TYPE 3 (INDUSTRY)	TYPE 4 (BST)	TYPE 5 (CLEC)	<input checked="" type="checkbox"/>	TYPE 6 (DEFECT)

### PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION

(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	John Boshier	TEL NO:	703-376-2960
EMAIL:	jboshier@covad.com	FAX #:	703-668-0603
COMPANY NAME:	Covad Communications	OCN	7871

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	Automated Single LSR Process for migration of Line Splitting services.
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Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH	MEDIUM	LOW
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PRE-ORDERING	ORDERING	<input checked="" type="checkbox"/>	MAINTENANCE	MANUAL
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INTERFACES IMPACTED:	LENS	<input checked="" type="checkbox"/>	TAG / XML	CSOTS	EDI	<input checked="" type="checkbox"/>	EC-TA	TAFI
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	<input checked="" type="checkbox"/>	PRODUCT & SERVICES	<input checked="" type="checkbox"/>	DOCUMENTATION	HARDWARE	
REGULATORY		INDUSTRY STANDARDS		PROCESS	<input checked="" type="checkbox"/>	NEW OR REVISED EDITS
DEFECT		EXCEPTION FEATURE		OTHER		



## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
The purpose of this initiative is to allow CLECs to migrate a line splitting service arrangement to a new line splitting arrangement. The ordering CLEC (Voice CLEC) should have the option of changing the voice provider, the data provider, or both the voice and data provider. Both CLEC provided splitter and BellSouth provided splitter arrangements are included in this request.	
REQTYP(s) IMPACTED:	A, M
ACT TYP(s) IMPACTED:	N, V, W
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	

#### BELLSOUTH USE ONLY:

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	08/21/04 Conference call held between CLEC and BST to clarify intent of the request. 08/23/04 Being reviewed by BellSouth 09/07/04 BellSouth is unable to support this request as written. Act of N and V would constitute new product development, which is outside the scope of the Change Control Process. You may pursue this portion of the request using the NBR (New Business Request) process. Please contact your account team to initiate this process. However BellSouth can support a single LSR process for ACT = W. Please advise how you would like to proceed
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DEFECT VALIDATION RESULTS (Type 6 Only):	
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DEFECT WORKAROUND (Type 6 Only):	
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VALIDATED DEFECT SEVERITY LEVEL:	2	3	4
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	



# CHANGE MANAGEMENT

## CCP CHANGE REQUEST FORM (RF-1870)

DATE SENT: 8/18/2004

CHANGE REQUEST #: CR2020

STATUS: OS

REQUEST TYPE									
Check appropriate field:									
TYPE 2 (REGULATORY)		TYPE 3 (INDUSTRY)		TYPE 4 (BST)		TYPE 5 (CLEC)	X	TYPE 6 (DEFECT)	

PRIMARY CLEC CHANGE MANAGEMENT POINT OF CONTACT INFORMATION  
(Originator of Request and contact for additional details/questions or to whom response will be made)

NAME:	John Boshier	TEL NO:	703-376-2960
EMAIL:	jboshier@covad.com	FAX #:	703-668-0603
COMPANY NAME:	Covad Communications	OCN	7871

### SECTION TO BE COMPLETED BY INITIATOR OF REQUEST:

TITLE OF REQUEST:	Automated Single LSR Process for migration of ILEC retail voice to Line Splitting services.
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Check appropriate field:

ASSESSMENT OF IMPACT:	HIGH		MEDIUM		LOW	
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PRE-ORDERING		ORDERING	X	MAINTENANCE		MANUAL	
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INTERFACES IMPACTED:	LENS	X	TAG / XML		CSOTS		EDI	X	EC-TA		TAFI	
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TYPE OF CHANGE:

Check appropriate field(s):

SOFTWARE	X	PRODUCT & SERVICES	X	DOCUMENTATION		HARDWARE	
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REGULATORY		INDUSTRY STANDARDS		PROCESS	X	NEW OR REVISED EDITS	
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DEFECT		EXCEPTION FEATURE		OTHER	
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Attachment A-1  
BellSouth Change Management

Rev: 01/26/04  
Ver 4.0

(Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives)

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## CHANGE MANAGEMENT

### CCP CHANGE REQUEST FORM (RF-1870)

DETAILED DESCRIPTION OF REQUESTED CHANGE OR DEFECT DESCRIPTION	
The purpose of this initiative is to allow CLECs to migrate ILEC provided voice service arrangements to a CLEC provided voice arrangement while adding a DLEC provided data arrangement using an automated single LSR process. Both CLEC provided splitter and BellSouth provided splitter arrangements are included.	
REQTYP(s) IMPACTED:	A, M
ACT TYP(s) IMPACTED:	M, V, W
PON EXAMPLES:	
ERROR MESSAGE:	
ELECTRONIC MAP VERSION AFFECTED BY CHANGE OR DEFECT:	

#### BELLSOUTH USE ONLY:

BELLSOUTH CHANGE REVIEW MEETING RESULTS (Types 2-5 Only):	08/21/04 Conference call held between CLEC and BST to clarify intent of the request. 08/23/04 Being reviewed by BellSouth 09/07/04 BellSouth is unable to support this request as written. Act of N and V would constitute new product development, which is outside the scope of the Change Control Process. You may pursue this portion of the request using the NBR (New Business Request) process. Please contact your account team to initiate this process. However BellSouth can support a single LSR process for ACT = W. Please advise how you would like to proceed
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DEFECT VALIDATION RESULTS (Type 6 Only):	
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DEFECT WORKAROUND (Type 6 Only):	
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VALIDATED DEFECT SEVERITY LEVEL:	2		3		4	
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CLARIFICATION SENT:	
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TARGET IMPLEMENTATION DATE:	
ACTUAL IMPLEMENTATION DATE:	